



## Capacity building for water companies in the Mekong Delta (project in Vietnam)

### Content

Currently, the Mekong Delta Region with its 20 million inhabitants is developing rapidly. The quality of the drinking-water supply is poor and the leakage of the distribution system is high. A shortage of educated water specialists at all levels is expected. Capacity building is considered an important factor to improve the level of the water specialists and thus improve water supply and sanitation to a sustainable level. The VWSA has asked **World Water Academy** to support the establishment of a Mekong Delta Region Water Training Centre.

### Proposal

The basis of the training program was formed through a Training Needs Assessment, modified to VWSA needs. World Water Academy first identified the target group and determined the goals. This resulted in a customized program, the selection of trainers, adequate teaching methods and a course book containing all aspects of water production and maintenance. Two courses on operation and maintenance of water distribution systems were organized as a pilot, which included a Training of Trainers. A second pilot was organized on operation and maintenance of water production, together with a train-the-trainer program. Finally, a business plan was created for establishing a training centre in Vietnam according to the SWO concept.

### Realization

The Training Needs Assessment was applied on three typical drinking-water supply companies and resulted in an educational plan for the water supply branch. The courses were adapted to the specific situation in Vietnam and the course books were translated from English to Vietnamese. According to the SWO concept, lecturers are Vietnamese professionals who excel at their job and possess extensive knowledge of the theory. World Water Academy trains them to develop their training skills and to have a good interaction with the participants. The pilot group consisted of a specific group, i.e. potential trainers. Participants were specifically selected team leaders from twenty different water companies.

### Location:

Ho Chi Minh City

### Period:

2006-2008

### Partners:

Aqua for All (NL - financier)

Vietnamese Water and Sewerage Association (VWSA) (VN)

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